



**European Union**

European Regional  
Development Fund



HM Government



## **Safe re-opening of Hertsmere's high streets and other commercial areas**

A project to facilitate the return to a safe trading environment for businesses and customers in the borough's commercial sector in the light of the Covid-19 pandemic.

It is part-funded by the European Regional Development Fund under the auspices of HM Government.

## **COVID-19: TRADING SAFELY SUPPORT FOR LOCAL BUSINESSES IN HERTSMERE**

As businesses continue to re-open in line with government guidance, support is available to help you ensure your premises are COVID-secure, protecting customers, staff and visitors.

### **FREE RISK ASSESSMENT WEBINARS**

Hertsmere Borough Council is pleased to announce free, online webinars for local businesses to help with safe re-opening and trading:

**Monday 29 June 2020, 10:00 – 11:00 for non – essential retail**

**Monday 29 June 2020, 15:00 – 16:00 for the food sector and hotels / accommodation**

**Wednesday 1 July 2020, 10:00 – 11:00 for the close contact / personal care sector**

**Wednesday 1 July 2020, 15:00 – 16:00 for the food sector and hotels / accommodation**

Businesses can register their interest here [ehtraining@hertsmere.gov.uk](mailto:ehtraining@hertsmere.gov.uk) and to receive joining instructions for Zoom.

More training dates will be announced soon - please visit our web page to keep up to date <https://www.hertsmere.gov.uk/Environment-Refuse--Recycling/Environmental-Health/Food-Hygiene/Training-in-food-health-and-safety-subjects.aspx>

## FREE GUIDANCE

Guidance to help businesses carry out a risk assessment through a series of questions and controls: <https://www.gov.uk/coronavirus-business-reopening>

Reopen your business safely during coronavirus (COVID-19):

[https://www.gov.uk/coronavirus-business-reopening/y/offices/up\\_to\\_4/yes/yes/yes/yes](https://www.gov.uk/coronavirus-business-reopening/y/offices/up_to_4/yes/yes/yes/yes)

Guidance and checklist for re-opening of food businesses:

<https://www.food.gov.uk/business-guidance/reopening-and-adapting-your-food-business-during-covid-19>

<https://www.food.gov.uk/business-guidance/reopening-checklist-for-food-businesses-during-covid-19>

Guidance available at Hertsmere Borough Council's website:

<https://www.hertsmere.gov.uk/Environment-Refuse--Recycling/Environmental-Health/Coronavirus-advice-for-reopening-businesses.aspx>

Hertfordshire local councils and the Better Business for All partnership for the county have produced a number of guides, checklists and FAQs as part of a toolkit to support businesses to complete their risk assessments and put new processes and procedures in place in order to re-open and trade safely:

<https://www.hertfordshirelep.com/what-we-do/priorities/business-support/better-business-for-all/covid-19-advice-and-support/>

and this includes FAQs, re-opening checklists, legionella controls, managing outside queues / neighbouring businesses, cleaning, handwashing and hygiene measures, social distancing, and more.

## WHO TO CONTACT

**Please note that the next group of businesses that may be allowed to re-open on 4 July 2020 will be announced by government – you cannot re-open if you are not included in that group; if you are unsure, please contact environmental health to find out.**

We may be carrying out spot checks to make sure that you have risk assessments in place along with suitable measures to manage/mitigate these new risks from COVID-19. If we find that the risk assessments are insufficient, not in place or not working effectively, we will work with you to resolve this. If there is continued disregard of business responsibilities then we will take formal steps to achieve compliance.

If you or any businesses have questions about trading safely, please contact Hertsmere environmental health on 020 8207 7435 or [environmental.health@hertsmere.gov.uk](mailto:environmental.health@hertsmere.gov.uk)